

ACCESSIBILITY REPORT

Index

➤ Company information	Page 02
➤ Departure airport	Page 02
➤ Arrival airport	Page 02
➤ To and from airport/hotel	Page 03
➤ Hall door	Page 03
➤ Lobby/Reception	Page 03
➤ Common areas and other facilities	Page 04
➤ Restaurants	Page 05-08
➤ Bars	Page 09
➤ Sport and recreational activities	Page 10-11
➤ Accessible toilets in common areas	Page 12
➤ Reduced mobility rooms (sup room 2201)	Page 13
➤ Bathrooms in the rooms for disabled guests (sup room 2201)	Page 14
➤ Reduced mobility rooms (bungalow 1331)	Page 15
➤ Bathrooms in the rooms for disabled guests (bungalow 1331)	Page 16

Guests with Special Needs

For your enjoyment and convenience, Viva Wyndham Dominicus Beach, Viva Wyndham Dominicus Palace, Viva Wyndham Maya & Viva Wyndham Azteca have dedicated additional time and care to provide an extra mile when it comes to accommodations for guests with special needs. These resorts provide a wide array of services and facilities; starting with wheelchair-accessible rooms and bathrooms and tying the knot with easy access to our beautiful beaches for the amusement of our guests.

Ramps are located at each of our main lobbies, restaurants, internet areas, bars, nightclub, theater, gym, spa, sport facilities and shopping areas. Specific features and services for guests with disabilities vary per resort.

This document will provide detailed information on Viva Wyndham Dominicus Beach.


Company information

Date of filling	December 08 th -21 st 2012
Person in charge of filling	Baratella Stefano
Hotel name	Viva Wyndham Dominicus Beach
Address	
City/Village	Bayahibe
Province	La Romana – Dominican Republic

Departure Airport

Reserved parking for disabled guests	YES at Milano Parking (Free)
Assistance desk	YES if advised - “Sala Amica” service available
Lifts or other means of assisting an individual with a disability on and off an aircraft	YES



Arrival Airport

Location and distance from the hotel	La Romana – about 10/15 minutes far away from the airport
Assistance desk	YES if advised
Lifts or other means of assisting an individual with a disability on and off an aircraft	NO – boarding and landing managed by hand by airport staff 
Equipped toilets for disabled passengers	YES
Paving and airports floors	Smooth – One floor only
Other accessible facilities	Bar, duty free, bazaar on one floor and with easy access
Steps at the exit	YES - about 20 cm high
Ramp	YES


To and from airport/hotel

Means of transport	Not equipped bus/taxi for disabled passengers Make sure you reserve a private transfer as soon as you know your date of departure/arrival
--------------------	--



Hall door

Kind of hall door	No doors – open entrance 
Steps	YES – about 20 cm high
Ramp	Inclination of 4% 
Paving at the hall door	Smooth paving: marble






Lobby/Reception

Steps	NO
Is a part of the reception desk lowered?	NO –desk is about 115 cm high 

Common areas and other facilities

Medical centre: accessible	YES - through a small ramp
Wheelchair for the guests	YES
Internet center: accessible	YES - on the ground floor of the main building
Currency exchange: accessible	YES - on the ground floor of the main building
Tour Operator- Assistance Desks: <u>not accessible</u>	Assistance desks are located on the first floor of the main building – However our staff is available for meetings on the ground floor
Diving/Tour Center: accessible	YES - La Placita Gallery
Photo center: accessible	YES - La Placita Gallery
Various shops and boutiques: accessible	YES - some of them are located on the ground floor of the main building and others at La Placita gallery
Theatre: Accessible	YES - through a secondary access at paving level 
La Placita: accessible	YES- through a ramp connection from the Lobby area (lower) and the central area 

Restaurants

<p>“La Terraza restaurant” - central buffet (breakfast, lunch, dinner)</p>	<p>Entrance:</p>  <p>Accessible through a lateral ramp, inclination of about 4%</p> <p>3 levels: Ramp to reach the buffet – buffet tables are 92 cm high</p>
	 
	<p>Double ramp to reach the lower part of the restaurant</p>
	 
	<p>4 – legged tables with a height of 69 cm to allow wheelchairs to manoeuvre.</p>

“La Roca restaurant” – Buffet at lunch and an à la carte restaurant in the evening. Reservation is required (Mediterranean cuisine)

You can reach this restaurant on the ground floor with a difference in floor height of about 2 cm.

The restaurant is on one smooth floor
Buffet tables height is of 88 cm:



Space among tables is of 69 cm to allow wheelchairs to manoeuvre:



“La Pizzeria restaurant” – Buffet pizza (in the evening)

You can access this restaurant through a ramp which is 3 m long and with an inclination of 5%.

Single level paving. Smooth floor. Heated buffet tables are 92 cm high and drinks are placed at a height of 130 cm

“Il Palco Italian restaurant” – à la carte restaurant opened in the evening with additional charge. Reservation is required (Italian cuisine)

You can reach this restaurant through a double-leaf door which opens outward and a ramp



This indoor restaurant is located on one floor, tables are easy to arrange and are 70 cm high to allow wheelchairs to manoeuvre easily



“Viva Mexico restaurant” – à la carte restaurant opened in the evening. Reservation is required (Mexican cuisine)

You can reach this restaurant through the main entrance at floor level



On 2 levels: it is worth pointing out a step of about 6 cm that separates the indoor part of the restaurant from the offstage outside patio



The 4-legged tables allow wheelchairs to manoeuvre into a space of 70cm (width)

“Viva Café restaurant”- à la carte restaurant opened in the evening with additional charge. Reservation is required (international cuisine)

Seaside restaurant that you can reach through a boulevard which runs along the beach. Tables are 70 cm high to allow disabled guests to move their legs. One-floor wood paving:



“Bambù restaurant” – à la carte restaurant with additional charge. Reservation is required. (Asiatic cuisine)

This restaurant is located in the “Palace” area. You can reach this restaurant going through a small ramp which is placed there to cover a 8 cm high step. The main entrance features a double-leaf door which opens outward. The Bambù is an indoor restaurant which is arranged on one floor with a smooth paving. The 4-legged tables are 68 high to allow wheelchairs to manoeuvre:



“25 restaurant” – à la carte restaurant opened in the evening. Reservation is required (Fusion cuisine)

This restaurant is located behind the central buffet “La Terraza”, you can easily reach it since it is at paving level. The door width is over 90 cm and opens inward. “25 restaurant” is on one floor with smooth paving. The 4-legged tables are suitable for wheelchair users and feature 68cm space between the legs to fit wheelchairs in between.



“Atlantis restaurant” – à la carte restaurant opened in the evening with additional charge. Reservation is required (Gourmet cuisine)

This restaurant is located in the VIP area and you can easily reach it going through the ramp inside “La Roca restaurant”.






At the entrance, smooth floor on a single level. The 4-legged tables feature 68cm space between the legs to fit wheelchairs in between

Bars

<p>“La Placita”</p>	<p>It is located in the central part of the hotel and in the middle of “La Placita”. There is wide space among tables that feature a single central leg to allow wheelchairs to fit in. There are counters on each of the 4 sides of the bar which are 110cm high with a lower part which is suitable for disabled guests:</p> 
<p>“El Trago”</p>	<p>You can reach this bar going through the boulevard which runs along the beach. It is on one level with a stone tiles paving. The counter is 110 cm high and tables feature a useful height to allow wheelchairs to fit in.</p>
<p>“La Locura”</p>	<p>This Disco Bar is located in the “Palace” area. Yu can reach this bar getting though a double-leaf door which opens outward and going through a ramp.</p> 

Sport and recreational activities

Gym: accessible	YES – it is located inside the main building on the ground floor
Tennis courts: accessible	YES – the access is at paving level
	
Central swimming-pool (La Placita)	<p>The swimming pool floor is sloped and features a 15 cm high step at the entry</p> 
Swimming pool in the restaurant area “La Roca”	<p>The swimming pool floor is sloped and features a 15 cm high step at the entry. Minimum depth is 5 cm; maximum depth is 120 cm</p>  <p>Showers are at paving level and are very ample. There is also a toilet for disabled guests next to “La Roca” restaurant which is very easy to reach from the swimming pool too</p>

Sport and recreational activities

Archery court: accessible

It is very easy to reach the archery court from the streets behind rooms.

The access is at paving level:



Beach: accessible

At the sport center you can find:

- 1 Job Chair
- 1 Job Walker

to facilitate the access at the beach and at the seaside for disabled guests

There are several indicated gangways at the beach that lead to as much equipped beach umbrellas with a wood standing zone to foster the access and stay of guests on wheelchairs.







The Sport Center is located at the beach and can be reached going through a wooden gangway.







Sport and recreational activities

Tours	The possibility to take part to our tours will be evaluated case by case according to the level of complexity and to the autonomy of our guests. Please find below direct e-mail address: diving@vivaresorts.com
Diving Center	The diving center is located along the boulevard that runs along the beach Dives will be evaluated for those who are licensed


Accessible bathrooms in common areas

	PLACITA	“LA ROCA” RESTAURANT
Equipped/accessible toilets	YES	YES
Toilet door size (cm)	Cm 90 	Cm 100 
Door opening	Inward	Inward
Doorstep	NO	NO
WC height (toilet seat included)	Cm 42	Cm 42
Handles at both sides of the WC	YES - wall fixed handles	YES – wall fixed handles
Bidet shower next to the WC	NO	NO
Ring/alarm	NO	NO
Washbasin height		Under cm 72 Over cm 87/103
Washbasin tap		Lever tap
Mirror		YES
Indoor photo		



Reduced mobility rooms (Superior room 2201)

Accessible rooms	2 Bungalows (1331 – 1332) 1 Superior room (2201)	
Kind of room in the example	Superior room 2201	
Floor	On the ground floor	
It is possible to reach superior rooms from the reception going through one level boulevards		
Room entrance		<ul style="list-style-type: none"> - Door cm 90 - Lever handle - The door opens inward - Key card - The room narrowest hallway is cm 110 - The door which leads to the terrace is 90 cm wide with a small step of 3 cm
Doorstep	NO	
Beds	2 full size beds – wheel beds It is possible to move closer to the beds from the sides you prefer and from the front side too	
		
Bed height (mattress included)	Cm 65	
Wardrobe	An open wall wardrobe, without doors	
Hallstand height from the floor	About Cm 180 – not accessible	
Room telephone	YES	
Air conditioning control system height	Cm 150 – no remote control available	
On - off switch at the room entrance	Cm 120 from the floor	
On- off switch next to the bed	YES	



Bathrooms in the rooms for disabled guests (Superior room 2201)

Door width	Cm 70
Space before and after toilet door, if less than cm 150	Space before the door is cm 110
Kind of door handle	Doorknob
Door opening	Inward
Doorstep	YES – about cm 1
Toilet size	248 x 203 cm
Free space on the right of the WC	Up to the wall cm 21 (up to the handle cm 13)
Free space on the left of the WC	Cm 30
Space in front of the WC	It is possible to get closer to the WC only from front side
Handle at WC sides	YES – wall fixed handle
WC height (toilet seat included)	Cm 40
Shower next to the WC	NO
Direct telephone next to the WC	NO
Alarm bell	NO
Panoramic photo of the toilet	
Shower	YES - floor shower
Shower size	Cm 195 x 110
Support Grip Grab Handle	YES – wall fixed handle
Shower seat	NO – to be delivered
Shower tap height	Cm 100 from the floor
Flexible hose height	It can be placed into the shower at a minimum height of cm 132
Kind of tap	Lever tap about cm 100 from the floor
Alarm bell in the shower	NO
On-off switch in the toilet	Cm 125 from the floor
Washbasin tap	Lever tap
Mirror	YES – cm 100 from the floor
Hairdryer	YES – cm 140 from the floor
Space below the washbasin	Cm 68
Space above the washbasin	Cm 88
Washbasin depth	Cm 60

Reduced mobility rooms (Bungalow 1331)

Accessible rooms	2 Bungalow (1331 – 1332) 1 Superior room (2201)
Kind of room in the example	Bungalow 1331
Floor	On the ground floor
Bungalow photo	
Doorway width	Cm 88
Kind of handle	Lever handle
Door opening	Inward through a key card
The room narrowest hallway	Cm 65
Beds	1 full size bed – wheel bed 1 single bed – wheel bed It is possible to move closer to the beds from the sides you prefer and from the front side too
	
Bed height (mattress included)	Cm 65
Wardrobe	Wall wardrobe with doors which open outward
Hallstand height from the floor	About Cm 180 – not accessible
Room telephone	YES
Air conditioning control system height	Cm 110 – no remote control available
On- off switch at the room entrance	Cm 115 from the floor
On- off switch next to the bed	YES

Bathrooms in the rooms for disabled guests (Bungalow 1331)

Door width	Cm 83
Kind of door handle	Doorknob
Door opening	Outward
Doorstep	NO
WC specifications	 <ul style="list-style-type: none"> - Height cm 41 - It is placed on the left wall - Space on the right - Wall fixed handles are placed behind and to the side of the WC - It is possible to get closer to the WC from the front side - There is no bidet shower next to the WC
Direct telephone next to the WC	NO
Alarm bell	NO
Panoramic photo of the toilet	
Shower	YES – Floor shower
Shower size	Cm 120 x 140
Support Grip Grab Handle	YES - wall fixed handle
Shower seat	YES – 45 cm from the floor
Shower tap height	Cm 100 from the floor
Flexible hose height	It can be placed into the shower at a minimum height of cm 135
Kind of tap	Lever tap about cm 100 from the floor
Alarm bell in the shower	NO
On-off switch in the toilet	Cm 125 from the floor
Washbasin tap	Lever tap
Mirror	YES – cm 94 from the floor
Hairdryer	YES – a cm 140 from the floor
Space below the washbasin	Cm 72
Space above the washbasin	Cm 83
Washbasin depth	Cm 54

For further information please contact: guestservicesdominicus@vivaresorts.com

Prepared by: “OLTRELIMITE ONLUS”

info@oltrelimite.org

